

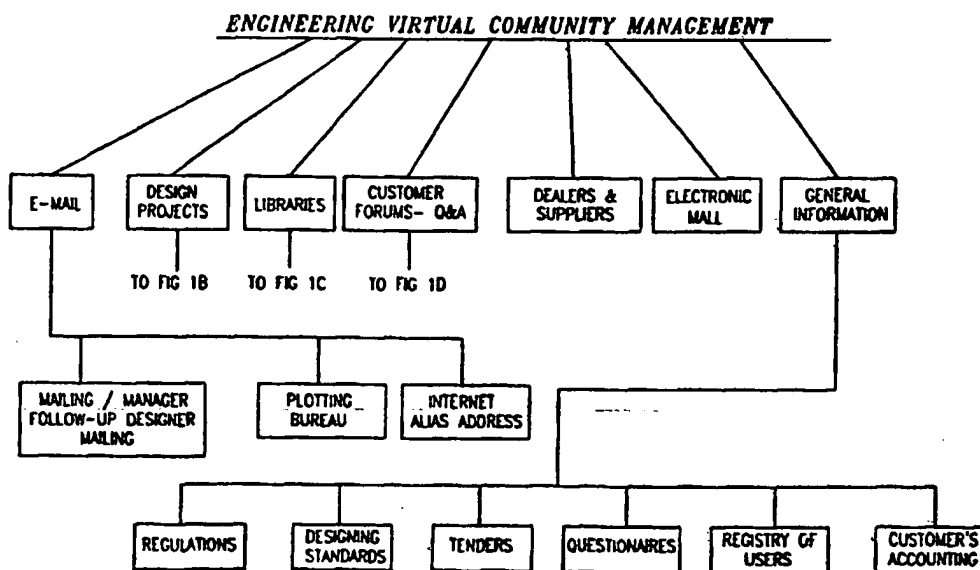


INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(51) International Patent Classification 6 : G06F 17/60	A1	(11) International Publication Number: WO 99/39291
		(43) International Publication Date: 5 August 1999 (05.08.99)

(21) International Application Number: **PCT/IL98/00249**(22) International Filing Date: **28 May 1998 (28.05.98)**(30) Priority Data:
09/015,309 **29 January 1998 (29.01.98)** **US**(71) Applicant (for all designated States except US): **VENLINE LTD. [IL/IL]; Derech Hashalom Street 1, 67892 Tel Aviv (IL).**

(72) Inventors; and

(75) Inventors/Applicants (for US only): **BUZAGLO, Jacques [IL/IL]; Neot-Golda Street 7/27, Kiryat Nordau, 42345 Netanya (IL). GAVRIELOVITCH, Avraham [IL/IL]; Tarish Street 23, 47445 Ramat Hasharon (IL). POLONSKY, Ehud [IL/IL]; Bernstein-Cohen Street 12, 47239 Ramat Hasharon (IL).**(74) Agents: **COLB, Sanford, T. et al.; Sanford T. Colb & Co., P.O. Box 2273, 76122 Rehovot (IL).**(81) Designated States: **AL, AM, AT, AT (Utility model), AU, AZ, BA, BB, BG, BR, BY, CA, CH, CN, CU, CZ, CZ (Utility model), DE, DE (Utility model), DK, DK (Utility model), EE, EE (Utility model), ES, FI, FI (Utility model), GB, GE, GH, GM, GW, HU, ID, IL, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MD, MG, MK, MN, MW, MX, NO, NZ, PL, PT, RO, RU, SD, SE, SG, SI, SK, SK (Utility model), SL, TJ, TM, TR, TT, UA, UG, US, UZ, VN, YU, ZW, ARIPO patent (GH, GM, KE, LS, MW, SD, SZ, UG, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, CH, CY, DE, DK, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, ML, MR, NE, SN, TD, TG).****Published***With international search report.*(54) Title: **COMPUTERIZED COMMUNICATION SYSTEM FOR MANAGING MULTI-DISCIPLINARY ENGINEERING VIRTUAL COMMUNITY**

(57) Abstract

This invention discloses a computerized communication system for managing a multi-disciplinary engineering virtual community engaged in a plurality of projects, the system including a directory display operative to display a directory of participants in a project to a user who has entered a project in which he is participating, and a communication manager operative to transmit a communication between the user and at least an individual one of the participants in the directory, in response to selection of at least one of the participants in the directory by the user.

FOR THE PURPOSES OF INFORMATION ONLY

Codes used to identify States party to the PCT on the front pages of pamphlets publishing international applications under the PCT.

AL	Albania	ES	Spain	LS	Lesotho	SI	Slovenia
AM	Armenia	FI	Finland	LT	Lithuania	SK	Slovakia
AT	Austria	FR	France	LU	Luxembourg	SN	Senegal
AU	Australia	GA	Gabon	LV	Latvia	SZ	Swaziland
AZ	Azerbaijan	GB	United Kingdom	MC	Monaco	TD	Chad
BA	Bosnia and Herzegovina	GE	Georgia	MD	Republic of Moldova	TG	Togo
BB	Barbados	GH	Ghana	MG	Madagascar	TJ	Tajikistan
BE	Belgium	GN	Guinea	MK	The former Yugoslav Republic of Macedonia	TM	Turkmenistan
BF	Burkina Faso	GR	Greece	ML	Mali	TR	Turkey
BG	Bulgaria	HU	Hungary	MN	Mongolia	TT	Trinidad and Tobago
BJ	Benin	IE	Ireland	MR	Mauritania	UA	Ukraine
BR	Brazil	IL	Israel	MW	Malawi	UG	Uganda
BY	Belarus	IS	Iceland	MX	Mexico	US	United States of America
CA	Canada	IT	Italy	NE	Niger	UZ	Uzbekistan
CF	Central African Republic	JP	Japan	NL	Netherlands	VN	Viet Nam
CG	Congo	KE	Kenya	NO	Norway	YU	Yugoslavia
CH	Switzerland	KG	Kyrgyzstan	NZ	New Zealand	ZW	Zimbabwe
CI	Côte d'Ivoire	KP	Democratic People's Republic of Korea	PL	Poland		
CM	Cameroon	KR	Republic of Korea	PT	Portugal		
CN	China	KZ	Kazakhstan	RO	Romania		
CU	Cuba	LC	Saint Lucia	RU	Russian Federation		
CZ	Czech Republic	LI	Liechtenstein	SD	Sudan		
DE	Germany	LK	Sri Lanka	SE	Sweden		
DK	Denmark	LR	Liberia	SG	Singapore		
EE	Estonia						

COMPUTERIZED COMMUNICATION SYSTEM FOR MANAGING MULTI-DISCIPLINARY
ENGINEERING VIRTUAL COMMUNITY

FIELD OF THE INVENTION

The present invention relates to apparatus and methods for computerized engineering applications.

BACKGROUND OF THE INVENTION

A press release appearing on the Internet at <http://home.netscape.com/flash1/newsref/pr/newsrelease480.html> describes an online service that brings together software, content and community resources which is intended to serve professionals wishing to easily access and personalize online business resources from a single central location.

The system described includes:

- a. customizable services that bring business users easy, central access to news and information and leverage the features of Netscape Communicator,
- b. services which enable communication and collaboration between professionals and business, and
- c. services that make it easy for users to easily update and maintain the leading-edge software they need to take full advantage of the Internet and Intranets.

The system includes Concentric's Netscape Virtual Office and software.net's Netscape Software Depot.

BBS (bulletin board service) is an almost extinct service which at one time, before the Internet became prevalent, was very useful for computer users with a common interest. The service was provided modem-to-modem communication, using which users would call up a BBS provider, browse through information at

the BBS site and download portions of that information through modem. If a BBS service had more than one telephone line, it was possible for subscribers to chat with one another.

The disclosures of all publications mentioned in the specification and of the publications cited therein are hereby incorporated by reference.

SUMMARY OF THE INVENTION

The present invention seeks to provide systems and methods for managing a virtual community of engineers.

There is thus provided, in accordance with a preferred embodiment of the present invention, a computerized communication system for managing a multidisciplinary engineering virtual community engaged in a plurality of projects, the system including a directory display operative to display a directory of participants in a project to a user who has entered a project in which he is participating, and a communication manager operative to transmit a communication between the user and at least an individual one of the participants in the directory, in response to selection of at least one of the participants in the directory by the user.

This system may be implemented, for example, on a platform having modules which optionally cooperate with one another such as a platform based on Galacticom's WorldGroup software system.

Further in accordance with a preferred embodiment of the present invention, the communicator is operative to transmit a communication, such as an electronic mail communication, from the user to a selected one of the participants.

Further in accordance with a preferred embodiment of the present invention, the communicator is operative to transmit a communication from a selected one of the participants to the user.

These features may be implemented, for example, based on the Message Center module of Galacticom's WorldGroup software system.

Further in accordance with a preferred embodiment of the present invention, the communication is transmitted by providing the user with access to a drawer of the selected one of the participants. This feature may be implemented, for example, based on the File Library module of Galacticom's WorldGroup software system.

Also provided, in accordance with another preferred embodiment of the present invention, is a computerized communication system for managing a multidisciplinary engineering virtual community engaged in a plurality of projects, the system including an archive including a plurality of drawers associated with each of a plurality of users, an uploader operative to upload a file generated by an individual user only to the drawer associated with the individual user, and a downloader operative to download a file from any individual one of the plurality of drawers.

The system is preferably based on client server architecture.

Additionally in accordance with a preferred embodiment of the present invention, the archive includes project archives for each of at least two projects, each project archive including a plurality of drawers for each of a corresponding plurality of participants in the project, and wherein the downloader is operative to download a file from a drawer within a project archive of a particular project only upon request of a participant in the particular project.

These features may be implemented, for example, by defining suitable user authorizations and defining keys on a project page, and using the File Library, Menu Editor and Hypermedia Editor modules of Galacticom's WorldGroup software system and defining suitable classes and keys.

Further in accordance with a preferred embodiment of the present invention, the directory includes an indication of functions fulfilled by each participant in the project.

Still further in accordance with a preferred embodiment of the present invention, the system also includes an authorization facility authorizing only users participating in a project --to enter that project. This feature may be implemented, for example, by defining suitable user authorizations and defining keys on project pages, and using the Menu Editor and Hypermedia Editor modules of Galacticom's WorldGroup software system and defining suitable classes and keys.

Additionally in accordance with a preferred embodiment of the present invention, the communication manager is also operative to transmit a communication from the user to all of the participants in the directory, in response to a mass-mailing command by the user.

Further in accordance with a preferred embodiment of the present invention, the communication manager is operative to transmit technical drawings of substantially any commonly used size, by electronic mail.

Still further in accordance with a preferred embodiment of the present invention, the communication manager includes a receipt confirmation generator operative to provide an indication to the user that the selected participant has received the electronic mail communication.

These features may be implemented, for example, based on the Message Center module of Galacticom's WorldGroup software system.

Further in accordance with a preferred embodiment of the present invention, the communication manager is implemented in software and the participant uses participant software and wherein the communication manager is operative to push updates of at least some software elements toward each individual one of the participants such that, upon termination of contact between the communication manager and any participant, the participant's software elements are as updated as the communication manager's software elements.

This feature may be implemented, for example, based on Galacticom's WorldGroup software server system.

Further in accordance with a preferred embodiment of the present invention, the system also includes at least one forum in which participants raise discussion topics and receive responses from one another and wherein the forum includes a search engine enabling an individual participant to search the discussion topics and responses according to a participant-defined search key. This feature may be implemented, for example, based on the Forums module of Galacticom's WorldGroup

software system.

Preferably, queries can be posed within the Forum and within the File Library.

Further in accordance with a preferred embodiment of the present invention, the communication manager includes a teleconferencing manager.

Still further in accordance with a preferred embodiment of the present invention, the teleconferencing manager is operative to provide a drawing board for an individual teleconference and wherein the participants in the individual teleconference all draw on the drawing board during the teleconference and wherein a drawing made on the drawing board by any one participant during the teleconference is seen on-line by the other participants during the teleconference.

These features may be implemented, for example, based on the Teleconference module of Galacticom's WorldGroup software system.

Further in accordance with a preferred embodiment of the present invention, the communication manager operates in accordance with a user-selected one of the following communication modes: direct dial-up, dial-up via a local telephone service provider's gateway, and Internet.

These features may be implemented, for example, based on the Manager module of Galacticom's WorldGroup software system.

Further in accordance with a preferred embodiment of the present invention, the display is also operative to display an indication of at least a portion of the members of the virtual community who are currently on-line and wherein the communication manager is operative to set up a chat session between the user and an individual member of the virtual community who is currently on-line, in response to selection of the individual member by the user. This feature may be implemented, for example, based on the Users Online paging method in the Client module of Galacticom's WorldGroup software system.

Preferably, the display is also operative to display an indication of at least a portion of the members of the virtual

community who are currently on-line and wherein the communication manager is operative to set up a chat session between the use and an individual member of the virtual community who is currently on-line, in response to selection of the individual member by said user.

These features may be implemented, for example, by defining suitable user authorizations and defining keys on a project page, and using the File Library, Menu Editor and Hypermedia Editor modules of Galacticom's WorldGroup software system and defining suitable classes and keys.

Preferably, the uploader includes a file identifier operative to associate a descriptive text generated by a user with an individual file to be uploaded, thereby to allow a user to generate a descriptive text including a description characterizing the individual file to be uploaded. This feature may be implemented, for example, based on the File Library module of Galacticom's WorldGroup software system.

Further in accordance with a preferred embodiment of the present invention, one of the participants is a plotting bureau and different participants have different levels of authorization regarding communications with the plotting bureau and the communication manager is operative to transmit a particular communication from a particular participant to the plotting bureau only if the particular participant is authorized to transmit the particular communication. This feature may be implemented, for example, based on the Message Center module of Galacticom's WorldGroup software system.

Further in accordance with a preferred embodiment of the present invention, the communication includes an electronic mail communication. This feature may be implemented, for example, based on the Message Center module of Galacticom's WorldGroup software system.

Still further in accordance with a preferred embodiment of the present invention, the authorization facility includes a flexible authorization facility which is modifiable by a system operator to implement different authorization schemes

for different projects. This feature may be implemented, for example, by suitable user definitions based on the Menu Editor and Hypermedia Editor modules of Galacticom's WorldGroup software system and defining suitable classes and keys.

Further in accordance with a preferred embodiment of the present invention, the communication manager is operative to provide electronic mail service allowing a user of the system who is not an Internet subscriber to communicate back and forth with an individual who is an Internet subscriber but is not a user of the system. These features may be implemented, for example, based on the Message Center module of Galacticom's WorldGroup software server system.

Further in accordance with a preferred embodiment of the present invention, the system also includes a library of computerized resources accessible by all members of the virtual community. This feature may be implemented, for example, based on the File Library module of Galacticom's WorldGroup software server and client system.

Further in accordance with a preferred embodiment of the present invention, the downloader is operative, in the event of disconnection while downloading a file and subsequent reconnection, to download, following the reconnection, only portions of the file which were not downloaded before the disconnection. This feature may be implemented, for example, based on the Message Center and File Library modules of Galacticom's WorldGroup software server system.

Also provided, in accordance with another preferred embodiment of the present invention, is a computerized communication system for managing a multidisciplinary engineering virtual community engaged in a plurality of projects, the system including an archive including a plurality of drawers for each of a plurality of users and a data flow controller operative to govern traffic of files to the drawers in accordance with a data flow scheme.

Further in accordance with a preferred embodiment of the present invention, the data flow scheme is system-defined.

Alternatively, the data flow scheme for each individual project may be custom-defined. These features may be implemented, for example, by defining suitable user authorizations and defining keys on a project page, and using the File Library, Menu Editor and Hypermedia Editor modules of Galacticom's WorldGroup software system and defining suitable classes and keys.

Preferably, the system of the present invention is based on client server architecture.

The term "engineering virtual community" refers to a virtual community which includes individuals and entities related to at least the following fields: architecture, engineering, construction, infrastructure and mechanics, including but not limited to individuals and entities practicing the following arts: project managers, developers, contractors, architects, engineers, electric designers, plumbing designers, elevator designers, HVAC designers, garden designers, product and industrial designers, draftsmen, plotting bureaus, GIS and mapping companies, vendors and suppliers to these sectors, data owners (including but not limited to governments, municipalities and international development organizations).

The term "drawer" refers to a virtual drawer.

BRIEF DESCRIPTION OF THE DRAWINGS

The present invention will be understood and appreciated from the following detailed description, taken in conjunction with the drawings in which:

Figs. 1A - 1D, taken together, form a simplified hierarchical diagram of a engineering project managing system constructed and operative in accordance with a preferred embodiment of the present invention;

Figs. 2A - 2C, taken together, form a simplified sequence-of-events diagram showing an example of the use of the system of Fig. 1 from the point of view of a user, Jacques; and

Figs. 3 - 30 are simplified pictorial illustrations of screen displays which may be generated by the engineering project managing system of Fig. 1.

DETAILED DESCRIPTION OF PREFERRED EMBODIMENTS

A portion of the disclosure of this patent document contains material which is subject to copyright protection. The copyright owner has no objection to the facsimile reproduction by anyone of the patent document or the patent disclosure, as it appears in the Patent and Trademark Office patent file or records, but otherwise reserves all copyright rights whatsoever.

Figs. 1A - 1D, taken together, form a simplified hierarchical diagram of a engineering project managing system constructed and operative in accordance with a preferred embodiment of the present invention. The system of Fig. 1 may, for example, be implemented based on a client including a Galacticom WorldGroup server including the following Galacticom WorldGroup modules:

- A. Questionnaires;
- B. Message Center (useful in implementing system units such as but not limited to the following functional units: Mailing/Manager follow up, Designer Mailing, Plotting Bureau, Direct E-mail Access, Project Forum, Meeting Summary, Mass Mailing, General Forum, E-Mail to System Operator, AutoCAD Technical Forum, AutoCAD LT Technical Forum, Drivers' Technical Forum, Printing Technical Forum, Product Wish List)
- C. File library, also termed herein "drawer" or "virtual drawer". (useful in implementing system units such as but not limited to Project Team, Standards and Regulations, Reference Files, Upload Personal Files, Plotting Bureau, Timetable, Budgets, Upload public files, and the following File Libraries: AutoLISP, AutoCAD, Video Cards, Mouses, Printers, Calcomp plotters, HP Plotters, Other Plotters, Calcomp Digitizers, Other Digitizers, Windows 95 Utilities, Windows 3.11 Utilities, DOS Utilities, Tenders, Designing Standards, Regulations).
- D. Teleconference;
- E. Internet Aliasing. This unit assigns a typically user-selected Internet alias to each user of the system. This allows a user of the system who is not an Internet subscriber to

communicate back and forth with an individual who is an Internet subscriber but is not a user of the system.

- F. Menu Editor -- used to generate the hierarchy of Fig. 1;
- G. Registry of Users (Users Registry);
- H. Customer's Accounting
- I. Hypermedia Editor -- used to generate user interface elements such as menus and buttons.

According to a preferred embodiment of the present invention, the system includes functionalities serving a virtual engineering community which are outside the scope of project management functionalities. Preferably, for example, the system enables virtual community members to perform at least some or all of the following functionalities:

- a. receive services from service providers such as dealers and suppliers,
- b. download software (such as, but not limited to, drivers and routines) and data (such as, but not limited to, regulations and designing standards) from resource file libraries serving the virtual community,
- c. participate in discussion forums, and
- d. send and receive messages to/from other members of the virtual community or to/from Internet subscribers, either by Internet e-mail or by internal system e-mail.

Preferably, a suitable authorization scheme is provided --which, for example, authorizes only users participating in a project or having access rights to a project, to enter that project. Alternatively or in addition, any other element or unit of the system may be selectively authorizable, i.e. access of individuals to that element or unit is controllable by the system, either in accordance with a system-defined authorization scheme or in accordance with a system-operator defined authorization scheme.

Figs. 2A - 2C, taken together, form a simplified sequence-of-events diagram showing examples of use of the system of Fig. 1 from the point of view of a user, Jacques. It is

appreciated that the example sequence of Figs. 2A- 2C is not intended to be limiting and the screen displays of Figs. 3 - 30 are also not intended to be limiting since other user interfaces can, of course, be designed without significantly changing the ease of use and range of virtual engineering community functionalities provided in the illustrated embodiment.

In step 100, a user called Jacques enters his login name and corresponding password and logs into the system. Fig. 3 is an example of a suitable login screen.

In step 110, the communication manager pushes a software update toward Jacques. Jacques sees a suitable message on the screen such as "updating system".

In step 115, Jacques receives notification that he has received an e-mail message. Fig. 4 is an example of a screen display which the system may provide. Jacques reads the e-mail which has been mass mailed by Udi to all participants (including Jacques) in a project called the "Gazit -- building No. 211" project. The mass-mailed e-mail announces that Udi's drawings are ready.

In step 120, Jacques uses a main menu (e.g. as shown in the screen display of Fig. 5) to elect to enter the "Gazit -- building No. 211" project. This is done by selecting the "design projects" option responsive to which a screen display of projects in which Jacques is a participant, appears, such as the screen display of Fig. 6. In Fig. 6, as shown, the Gazit project is selected by Jacques, and as a result, the screen display of Fig. 7 appears which is a main screen for the Gazit project including several sub-projects. Jacques selects the "Building No. 211" subproject and in response the system generates a screen display of modules within the "Gazit -- Building No. 211" project as shown in Fig. 8.

In step 130, Jacques views the directory-display of the "Gazit -- building No. 211" project (Fig. 8). As shown, each of a plurality of participants within the project has a virtual drawer. In step 140, Jacques performs a download from Udi's drawer. To do this, Jacques selects "Udi Auditing Ltd." from the

directory display of Fig. 8.

In response, the system generates a display screen which displays the contents of Udi's drawer (Fig. 9). This display screen is viewed by Jacques (step 150) and Jacques selects drawings to download by reading descriptive texts associated with the various files in Udi's drawer. Preferably, as shown in Fig. 9, the screen display which lists the contents of Udi's drawer includes, for each file, a one-line representation of the descriptive text for that file such as the first line of the descriptive text. The full descriptive text is available, in the illustrated embodiment, by pressing "Details" in the screen display of Fig. 9.

In step 160, the system's communication manager downloads 28% of the drawings and then disconnection occurs between the communication manager and Jacques. Jacques receives a suitable disconnection message. Jacques's screen preferably displays downloading progress. For example, just before disconnection occurs, Jacques may see the screen display of Fig. 10. When disconnection occurs, Jacques's screen may provide the display of Fig. 11. If reconnection is requested and succeeds, and if Jacques requests that the downloading operation be resumed (step 170), the communication manager preferably does not resend all of the drawings but instead sends only the remaining 72% of drawings. Therefore, the screen display that Jacques sees upon reconnection is typically, once again, the screen display of Fig. 10. This screen display is typically seen as soon as the communication manager has compared the data that has already been downloaded (which typically resides in Jacques's hard disk) with the file to be downloaded.

In step 200, Jacques uses suitable CAD software such as AutoCAD to enter the downloaded drawing file. Inside the file, Jacques adds a layer including his profession's contribution to the drawings.

In the course of his work, Jacques requests the system to display a list of on-line users and in response, the system generates a screen display such as that of Fig. 12. Jacques

notices that Udi is on-line and selects Udi on the screen display of Fig. 12 in order to initiate an on-line chat. In the chat, Jacques informs Udi that he will soon finish his part of the drawings. The chat is represented by the screen displays of Figs. 13 - 14 which are seen by Jacques and Udi respectively.

In step 210, Jacques, who has finished working on the drawings, enters an upload command (Fig. 8) with respect to the modified drawing file. The system automatically uploads the modified drawing file into Jacques's "Gazit -- building No. 211" project drawer (the fifth drawer in Fig. 8). Fig. 15 is a screen display illustrating the contents of Jacques's drawer before the upload. Fig. 16 is a screen display which may appear responsive to Jacques' clicking the "upload" button in Fig. 8. The screen display of Fig. 16 allows Jacques to select the file to be uploaded. Fig. 17 which appears after Jacques selects and OKs in Fig. 16, is a screen display which allows Jacques to add descriptive text (step 220). The descriptive text added by Jacques may, for example, state: "2nd floor plumbing design according to Udi's second floor electric design". Fig. 18 is a screen display illustrating the contents of Jacques's drawer after the upload.

In step 230, Jacques elects to send e-mail and selects the e-mail option and Udi as recipient from the directory display of Fig. 8. In the illustrated embodiment, this is done by clicking on the envelope to the left of Udi's drawer in Fig. 8.

In step 240, Jacques sends e-mail to Udi, cc to Michael, saying that the drawings have been modified and suggesting a teleconference between Jacques, Udi and Michael about the modifications in two hour's time. Fig. 19 is a screen display which Jacques may use in writing the message to Udi. Since Jacques has selected (x'ed) the "return receipt" option, the system's communication manager confirms to Jacques that the e-mail has been downloaded by Michael (not shown) and by Udi, generating a suitable screen display such as the screen display of Fig. 20.

In step 265, Jacques elects to "clean up" his drawer by

deleting a file which is obsolete because it contains a preliminary release of a first floor plumbing design whereas the revised or final first floor plumbing design is itself already in the drawer. Optionally, the project manager's authorization is required for deletions. Fig. 21 is a screen display of the files in Jacques drawer after Jacques has "cleaned up". In the illustrated embodiment, the "delete" button becomes visible when the "details" button is clicked in the screen display of Fig. 15.

In step 270, Jacques enters the general forum for the Building 211 project (using the Building 211 Forum button on the screen display of Fig. 8), searches for discussion topics including the key word "vacation" and finds out that it is customary to inform all other project participants of impending vacation.

In step 280, Jacques mass-mails (using the Mass-mailing button in the screen display of Fig. 8) to all users in the "Gazit -- building no. 211" project that he is going on vacation for the next 3 days.

In step 290, the communication manager confirms to Jacques that e-mail has been received by all users in the Building 211 project.

In step 300, Jacques, Udi and Michael notice that it is time for the teleconference or are informed by a mutual scheduler in the system that the time has arrived. Jacques, Udi and Michael each press the Project Teleconference button in the screen display of Fig. 8 and enter into a teleconference in which screen displays may, for example, resemble the screen display of Fig. 22.

During the teleconference (step 310), Jacques imports one of the modified drawings from his drawer onto a viewer visible to all participants. Udi points at or zooms to or redlines a portion of the drawing and suggests a change there. The display screens for Jacques and Michael focus on the portion pointed at/zoomed to/redlined by Udi. Michael rejects the change on-line.

Also during the teleconference (step 315), Michael uses

a drawing board visible to all participants and illustrated in Fig. 23, to sketch, in vertical cross-section, a pillar that he thinks will be useful for future designs.

In step 320, Jacques suggests that Udi send a communication to the plotting bureau asking the bureau to plot the results of teleconference (modified drawings with Udi's deletion). Udi replies that he cannot see any Plotting Bureau button so Jacques, who does see a plotting bureau button, volunteers to send modified drawings. It is appreciated that typically, only users who are authorized to send materials to the plotting bureau have a visible plotting bureau button. Therefore, if Udi is not so authorized, the Plotting Bureau button in Fig. 8 is omitted from the screen display of Fig. 8 as seen by Udi.

The plotting bureau is typically not a participant in any project but instead is merely a slave or recipient of files from project participants.

According to a preferred embodiment of the present invention, a user can connect to the system using a plurality of communication modes such as the following 3 user-selectable communication modes: direct dial-up; dial-up via a local telephone service provider's gateway; and Internet.

Fig. 30 is a screen display which may be generated on the user's terminal before the login screen display of Fig. 3 which allows a user to select one of the above communication modes where "135" is the local telephone number of the gateway of the telephone service provider.

Preferably, the data flow scheme of the system is at least partly system defined. Optionally, the data flow scheme for each individual project is custom-defined.

A preferred method for implementing an uploading scheme in which each user uploads only to his own drawer, is now described with reference to Figs. 24 - 30. The method is implemented using the HyperMedia Editor of Galacticom's WorldGroup software, however it is appreciated that alternatively, other software may be employed.

It is appreciated that the method described herein

allows different data flow schemes to be defined for different projects.

As shown, for each project, a plurality of upload buttons is defined corresponding in number to the plurality of drawers defined for the project, i.e. to the number of participants in the project. In the illustrated example, there are seven participants in the "Gazit -- Building No. 211" project (Jacques, Udi, and 5 others, whose drawers are illustrated in Fig. 8). The same bitmap (e.g. BMP) file is associated with each button and each button is the same size.

Authorization keys are associated with the buttons. These keys are selected from among authorization keys ("user keyring") assigned to each of the participants and sometimes to other entities who have access rights to the project but do not have drawers, such as, in the illustrated example, a quality control expert called Dani. Still other entities, like Sharon in the illustrated example, do not have access rights to any project and therefore do not possess any authorization keys to any project. These entities are, however, part of the virtual community and can preferably act within the system in different ways such as but not limited to some or all of the following ways:

- a. receive services from dealers and supplies,
- b. download software and data (such as regulations and designing standards) from resource file libraries serving the virtual community,
- c. participate in discussion forums, and
- d. send and receive messages to/from other members of the virtual community or to/from Internet subscribers, either by Internet e-mail or by internal system e-mail.

A particular advantage of using internal system e-mail is that preferably, the system assigns each member of the virtual community an internal system address which is convenient and clearly indicative of the addressee and is preferably selected by the addressee. This feature is not always provided by conventional ISPs. For example, the internal system addresses

may be in a foreign alphabet if the language of the virtual community is a language, like Hebrew, which does not use the English alphabet.

Typically, each participant has an authorization key which is not held by any other participant or entity and, for each participant, there is a button having his authorization key. The participant's drawer has an ID which corresponds to this authorization key. The action associated with that button is the action of uploading to the relevant participant's drawer.

For example, in Fig. 29, the following command is being associated with one of the seven buttons: "upload 0003 - 006", i.e. upload a file to the drawer whose ID is 0003 - 006. As may be appreciated from comparing the user keyrings in Figs. 24 (Jacques), 25 (Dani), 26 (Udi) and 27 (Sharon), only Jacques has the 0003-006 key and therefore, only Jacques can upload to the drawer whose ID is 0003-006 which is therefore considered Jacques's drawer.

A participant typically sees only the button/s which he is authorized to use and does not see buttons which do not have any of his authorization keys. The plurality of buttons are preferably all located at a single location, as shown in Fig. 8 in which only a single Upload button is visible. This preferred implementation conserves space and as a result, the plurality of buttons behave and appear, to each participant, like a single button for uploading to that participant's drawer.

It is appreciated that the software components of the present invention may, if desired, be implemented in ROM (read-only memory) form. The software components may, generally, be implemented in hardware, if desired, using conventional techniques.

It is appreciated that various features of the invention which are, for clarity, described in the contexts of separate embodiments may also be provided in combination in a single embodiment. Conversely, various features of the invention which are, for brevity, described in the context of a single embodiment may also be provided separately or in any suitable subcombina-

tion.

It will be appreciated by persons skilled in the art that the present invention is not limited to what has been particularly shown and described hereinabove. Rather, the scope of the present invention is defined only by the claims that follow:

CLAIMS

1. A computerized communication system for managing a multidisciplinary engineering virtual community engaged in a plurality of projects, the system comprising:
 - a directory display operative to display a directory of participants in a project to a user who has entered a project in which he is participating; and
 - a communication manager operative to transmit a communication between the user and at least an individual one of the participants in said directory, in response to selection of at least one of the participants in the directory by said user.
2. A system according to claim 1 wherein the communicator is operative to transmit a communication from the user to a selected one of the participants.
3. A system according to claim 2 wherein said communication comprises an electronic mail communication.
4. A system according to claim 1 wherein the communicator is operative to transmit a communication from a selected one of the participants to the user.
5. A system according to claim 4 wherein the communication is transmitted by providing the user with access to a drawer of the selected one of the participants.
6. A computerized communication system for managing a multidisciplinary engineering virtual community engaged in a plurality of projects, the system comprising:
 - an archive including a plurality of drawers associated with each of a plurality of users;
 - an uploader operative to upload a file generated by an

individual user only to the drawer associated with the individual user; and

a downloader operative to download a file from any individual one of the plurality of drawers.

7. A system according to claim 6 wherein the archive includes project archives for each of at least two projects, each project archive including a plurality of drawers for each of a corresponding plurality of participants in the project, and wherein the downloader is operative to download a file from a drawer within a project archive of a particular project only upon request of a participant in said particular project.

8. A system according to claim 1 wherein said directory comprises an indication of functions fulfilled by each participant in the project.

9. A system according to claim 1 and also comprising an authorization facility authorizing only users participating in a project to enter that project.

10. A system according to claim 1 wherein the communication manager is also operative to transmit a communication from the user to all of the participants in said directory, in response to a mass-mailing command by the user.

11. A system according to claim 1 wherein the communication manager is operative to transmit technical drawings of substantially any commonly used size, by electronic mail.

12. A system according to claim 3 wherein said communication manager comprises a receipt confirmation generator operative to provide an indication to the user that the selected participant has received the electronic mail communication.

13. A system according to claim 1 wherein said

communication manager is implemented in software and said participant uses participant software and wherein said communication manager is operative to push updates of at least some software elements toward each individual one of the participants such that, upon termination of contact between the communication manager and any participant, said participant's software elements are as updated as the communication manager's software elements.

14. A system according to claim 6 and also comprising at least one forum in which participants raise discussion topics and receive responses from one another and wherein said forum includes a search engine enabling an individual participant to search the discussion topics and responses according to a participant-defined search key.

15. A system according to claim 1 wherein said communication manager comprises a teleconferencing manager.

16. A system according to claim 15 wherein said teleconferencing manager is operative to provide a drawing board for an individual teleconference and wherein the participants in the individual teleconference all draw on said drawing board during the teleconference and wherein a drawing made on said drawing board by any one participant during the teleconference is seen on-line by the other participants during the teleconference.

17. A system according to claim 1 wherein the communication manager operates in accordance with a user-selected one of the following communication modes:

direct dial-up;
dial-up via a local telephone service provider's gateway; and
Internet.

18. A system according to claim 1 wherein the display is

also operative to display an indication of at least a portion of the members of the virtual community who are currently on-line and wherein the communication manager is operative to set up a chat session between the user and an individual member of the virtual community who is currently on-line, in response to selection of the individual member by said user.

19. A system according to claim 6 wherein the uploader includes a file identifier operative to associate a descriptive text generated by a user with an individual file to be uploaded, thereby to allow a user to generate a descriptive text including a description characterizing the individual file to be uploaded.

20. A system according to claim 1 wherein one of the participants is a plotting bureau and wherein different participants have different levels of authorization regarding communications with the plotting bureau and wherein the communication manager is operative to transmit a particular communication from a particular participant to the plotting bureau only if the particular participant is authorized to transmit said particular communication.

21. A system according to claim 1 which is formed of a platform having at least two cooperating modules.

22. A system according to claim 4 wherein said communication comprises an electronic mail communication.

23. A system according to claim 9 wherein said authorization facility comprises a flexible authorization facility which is modifiable by a system operator to implement different authorization schemes for different projects.

24. A system according to claim 6 wherein one of the participants is a plotting bureau and wherein different participants have different levels of authorization regarding

communications with the plotting bureau and wherein the communication manager is operative to transmit a particular communication from a particular participant to the plotting bureau only if the particular participant is authorized to transmit said particular communication.

25. A system according to claim 1 wherein said communication manager is operative to provide electronic mail service allowing a user of the system who is not an Internet subscriber to communicate back and forth with an individual who is an Internet subscriber but is not a user of the system.

26. A system according to claim 1 and also comprising a library of computerized resources accessible by all members of the virtual community.

27. A system according to claim 6 which is based on client server architecture.

28. A system according to claim 6 wherein the downloader is operative, in the event of disconnection while downloading a file and subsequent reconnection, to download, following the reconnection, only portions of the file which were not downloaded before the disconnection.

29. A computerized communication system for managing a multidisciplinary engineering virtual community engaged in a plurality of projects, the system comprising:

an archive including a plurality of drawers for each of a plurality of users; and

a data flow controller operative to govern traffic of files to the drawers in accordance with a data flow scheme.

30. A system according to claim 29 wherein the data flow scheme is system-defined.

31. A system according to claim 29 wherein the data flow scheme for each individual project is custom-defined.
32. A system according to claim 1 which is based on client server architecture.
33. A system according to claim 6 which is formed of a platform having at least two cooperating modules.
34. A system according to claim 1 and also comprising an authorization facility operative to control access to the system.
35. A system according to claim 6 and also comprising an authorization facility operative to control access to the system.
36. A system according to claim 6 wherein said directory comprises an indication of functions fulfilled by each participant in the project.
37. A system according to claim 6 and also comprising an authorization facility authorizing only users participating in a project to enter that project.
38. A system according to claim 9 wherein said authorization facility is operative to display a menu of projects to users including, for each user, only projects in which the user is participating.
39. A system according to claim 37 wherein said authorization facility is operative to display a menu of projects to users including, for each user, only projects in which the user is participating.
40. A system according to claim 6 wherein said communication manager is implemented in software and said participant uses participant software and wherein said

communication manager is operative to push updates of at least some software elements toward each individual one of the participants such that, upon termination of contact between the communication manager and any participant, said participant's software elements are as updated as the communication manager's software elements.

41. A system according to claim 1 and also comprising at least one forum in which participants raise discussion topics and receive responses from one another and wherein said forum includes a search engine enabling an individual participant to search the discussion topics and responses according to a participant-defined search key.

42. A system according to claim 6 wherein the communication manager operates in accordance with a user-selected one of the following communication modes:

- direct dial-up;
- dial-up via a local telephone service provider's gateway; and
- Internet.

43. A system according to claim 6 wherein the display is also operative to display an indication of at least a portion of the members of the virtual community who are currently on-line and wherein the communication manager is operative to set up a chat session between the use and an individual member of the virtual community who is currently on-line, in response to selection of the individual member by said user.

44. A system according to claim 6 wherein said communication manager is operative to provide electronic mail service allowing a user of the system who is not an Internet subscriber to communicate back and forth with an individual who is an Internet subscriber but is not a user of the system.

45. A system according to claim 6 and also comprising a library of computerized resources accessible by all members of the virtual community.

1/35

ENGINEERING VIRTUAL COMMUNITY MANAGEMENT

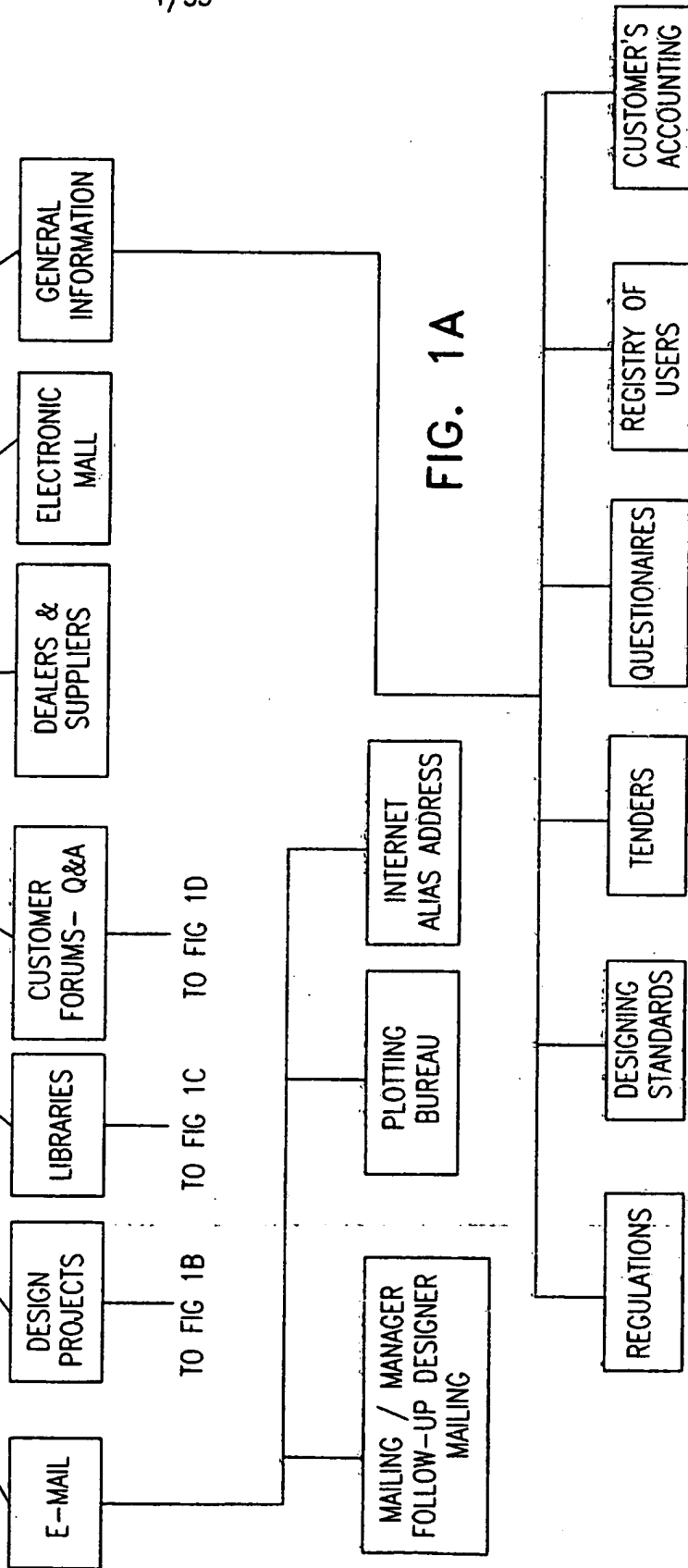
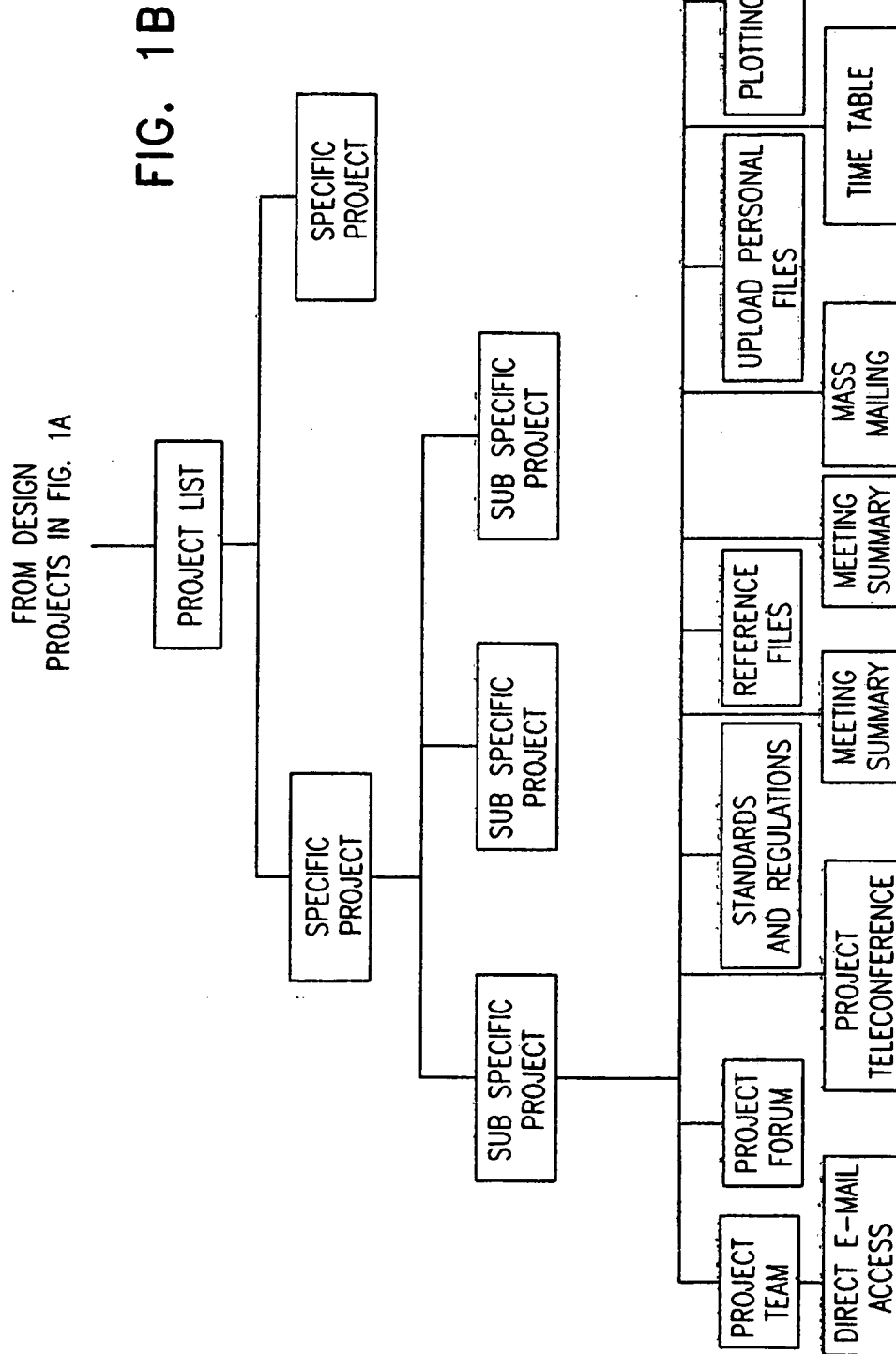
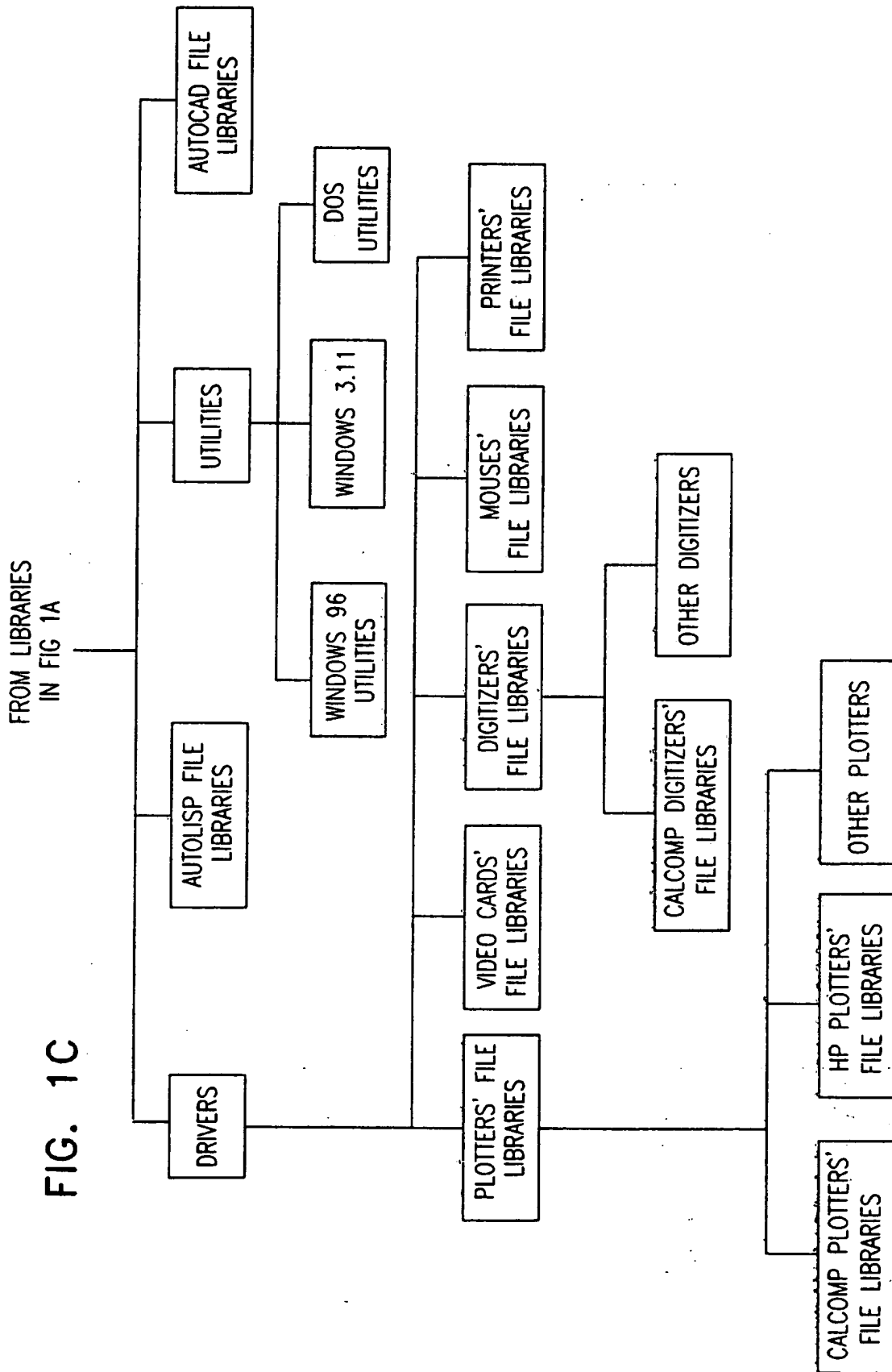


FIG. 1A

2/35



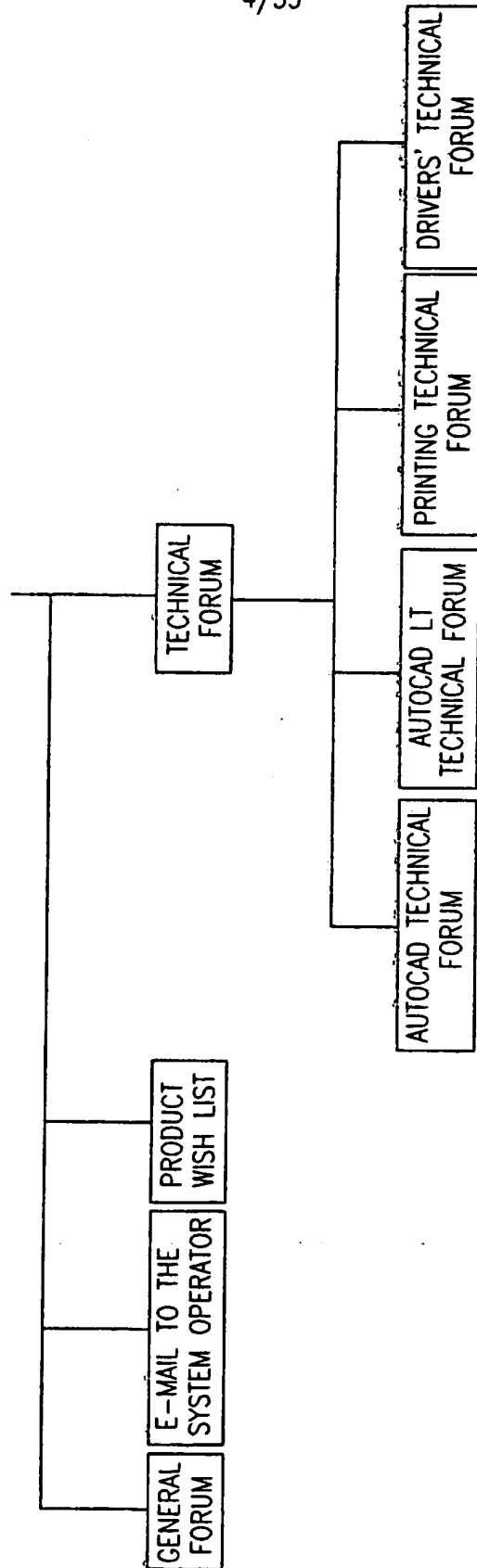
3/35



4/35

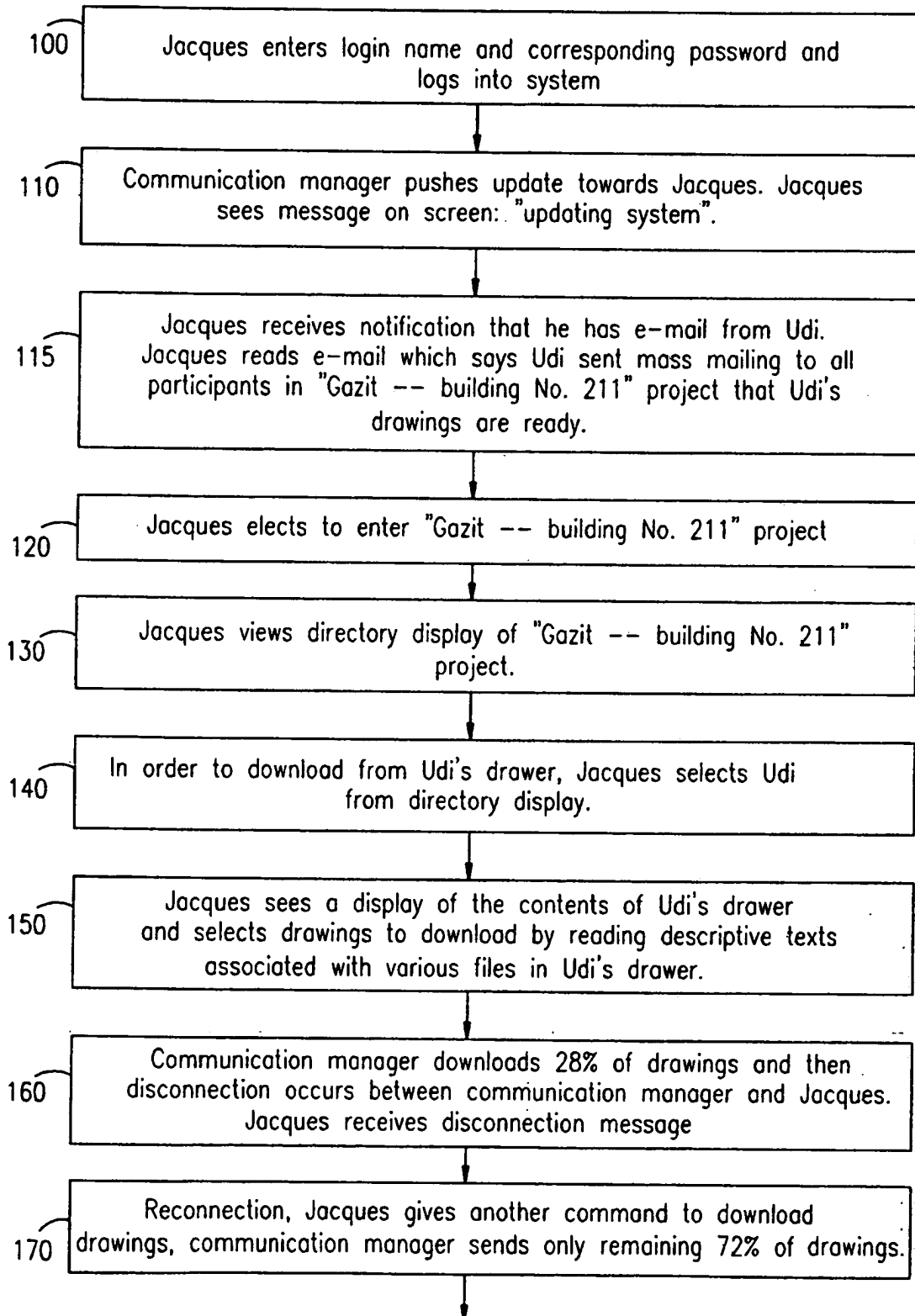
FIG. 1D

FROM CUSTOMERS
FORUMS-Q&A IN FIG. 1A



5/35

FIG. 2A



TO 200 IN FIG. 2B

6/35

FIG. 2B

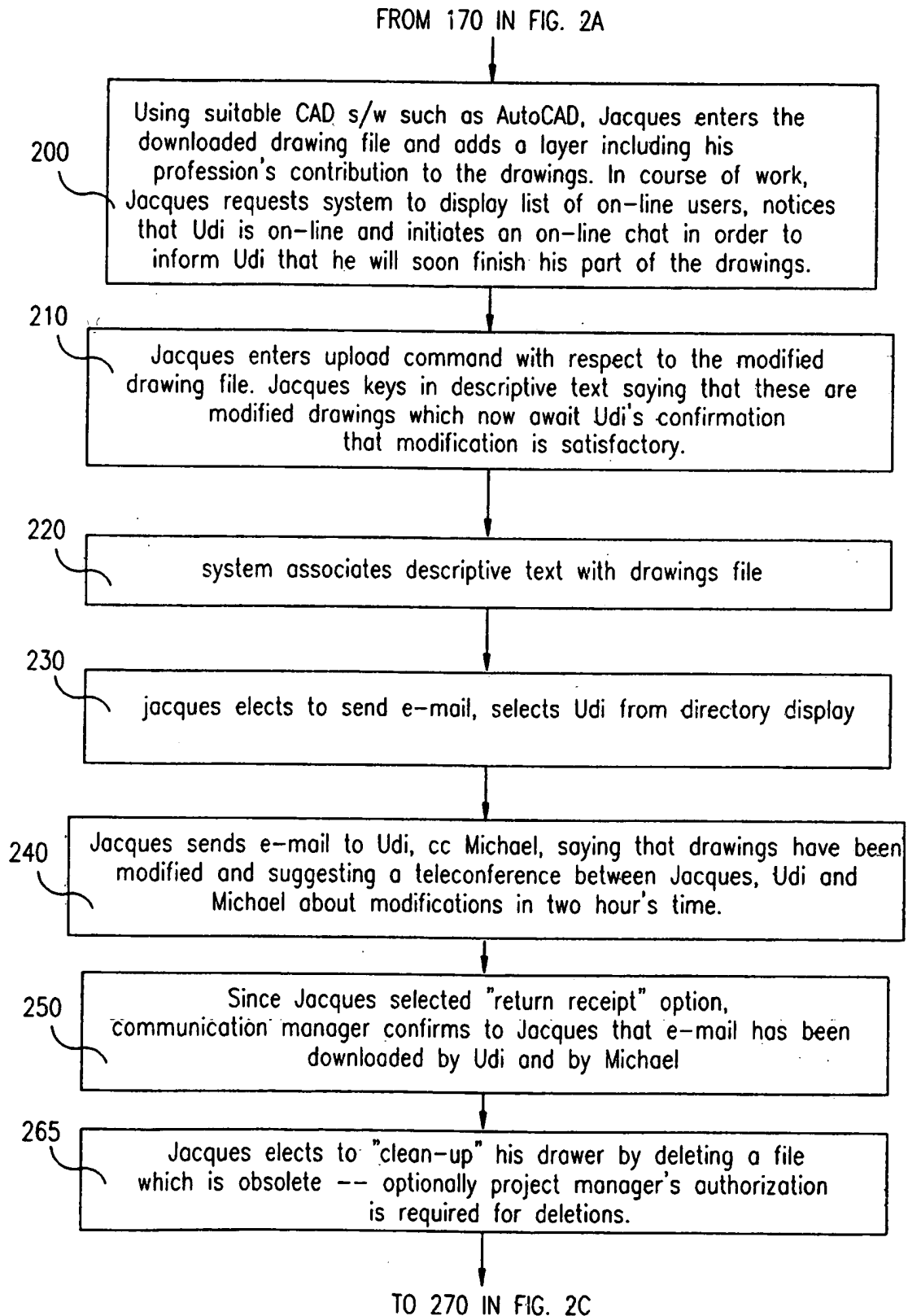
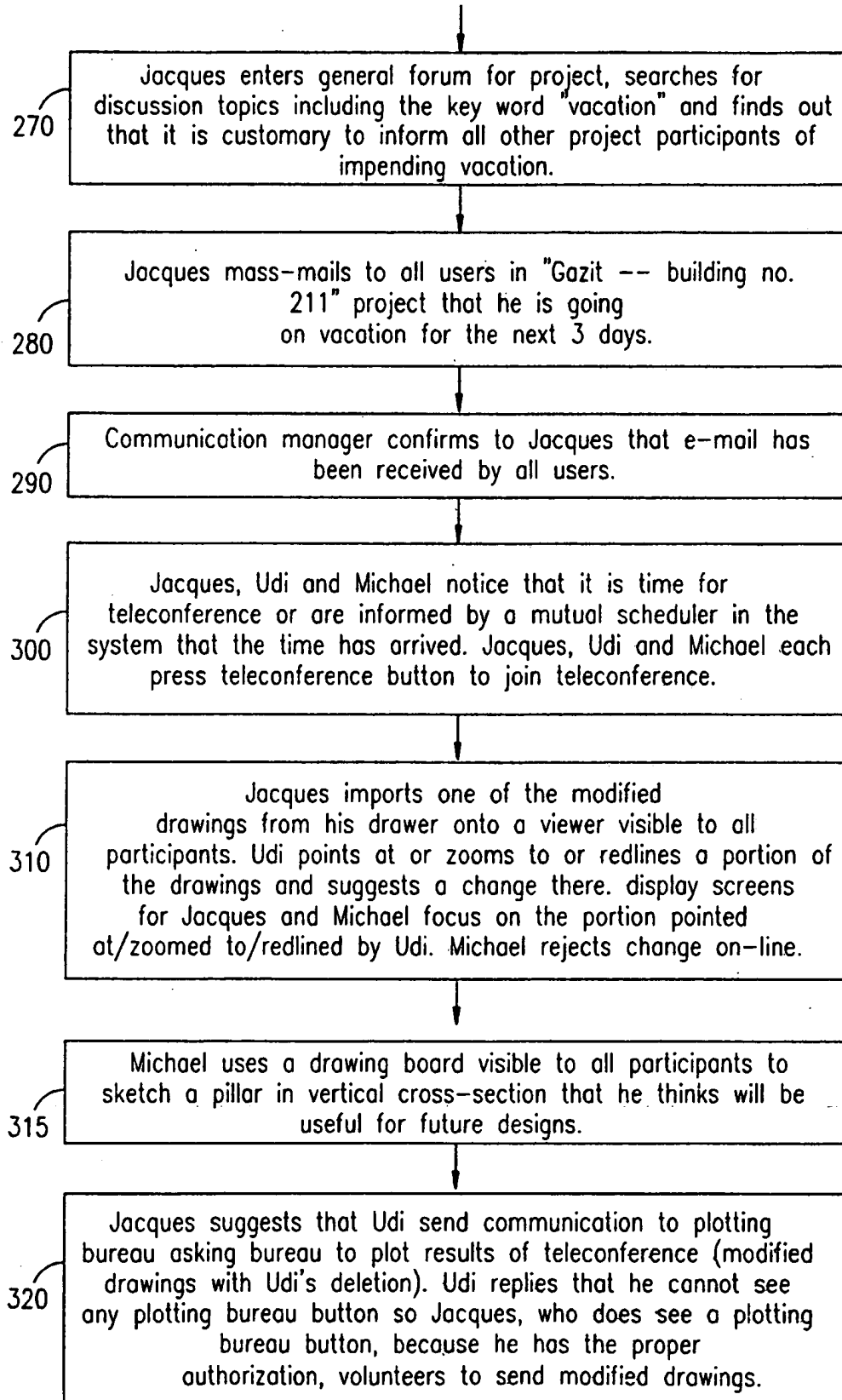


FIG. 2C

7/35
FROM 265 IN FIG. 2B



8/35

Login on the VENpoint - Sysop

☐ Log on as new user

User-ID:

Password:

☐ Always use these values with this server

FIG. 3

9/35

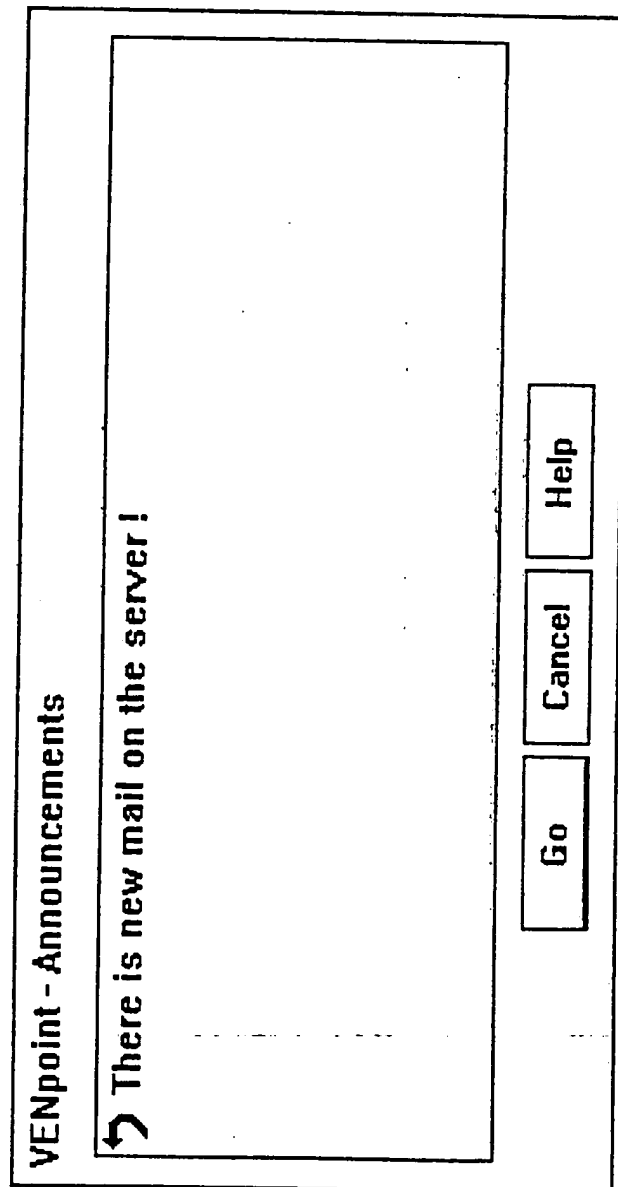


FIG. 4

10/35

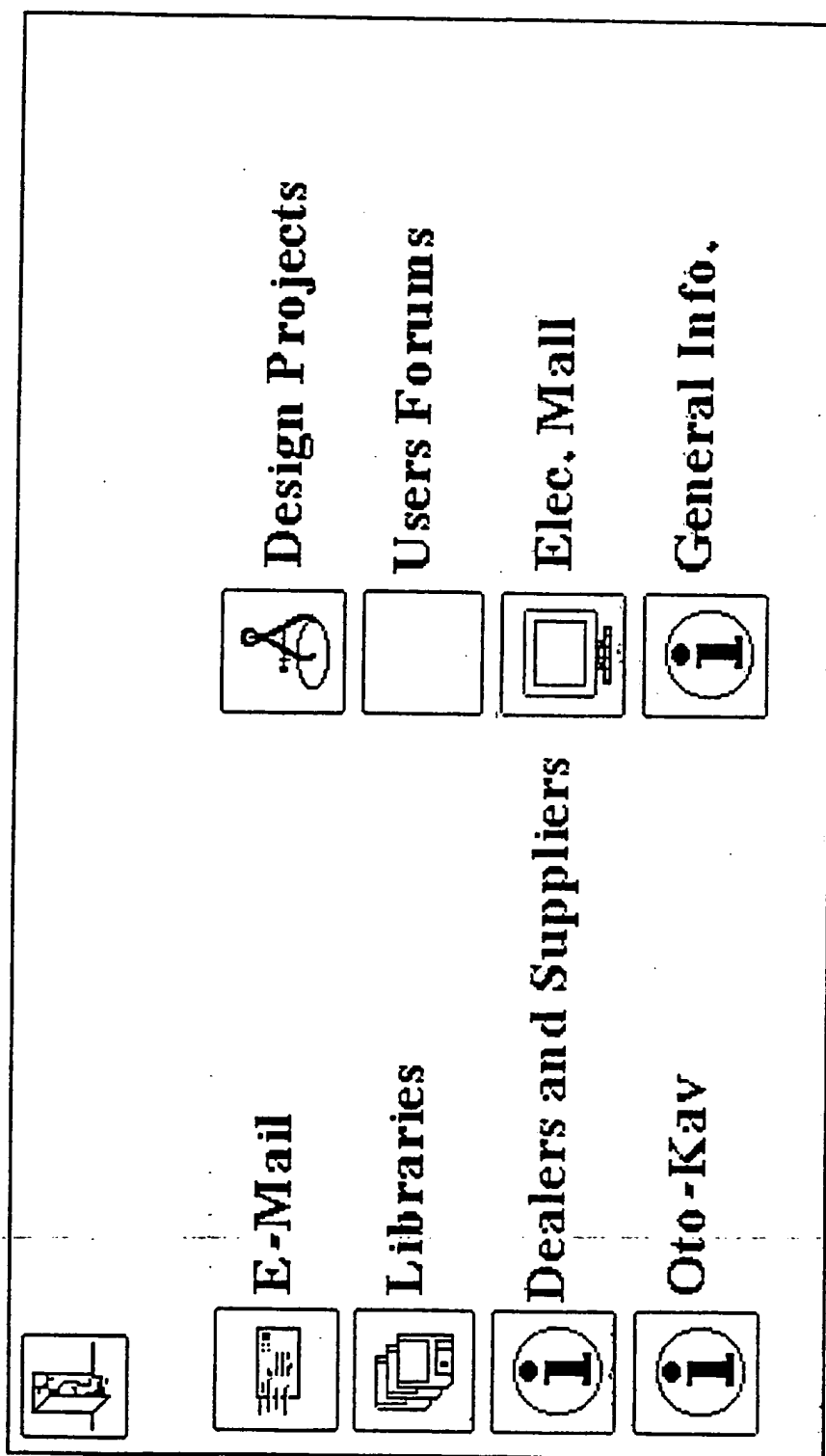


FIG. 5

11/35

Go to Service

Search for...

Go to Service...

0001	Gazit Project
0005	VENpoint Building Project

FIG. 6

12/35

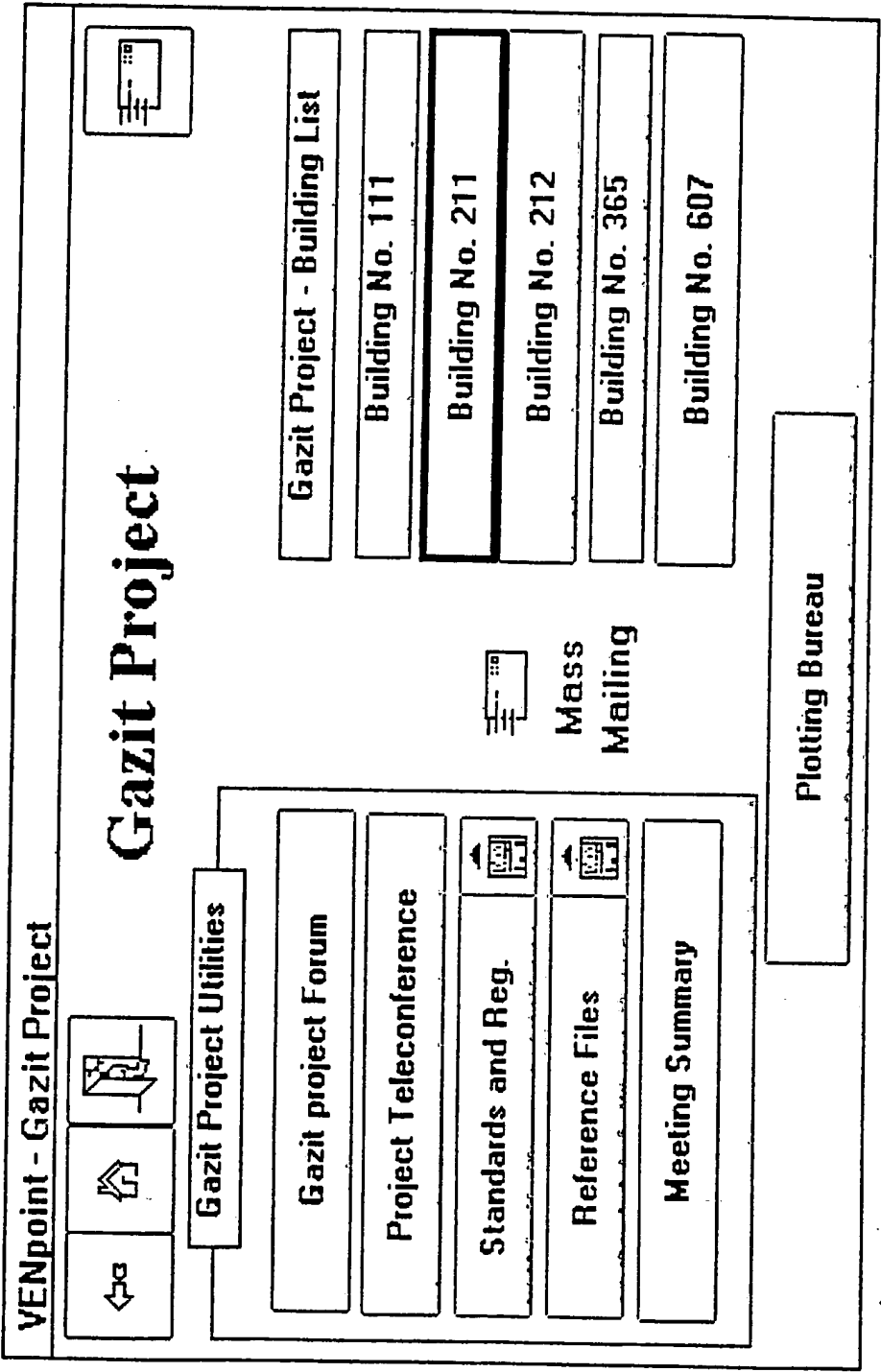


FIG. 7

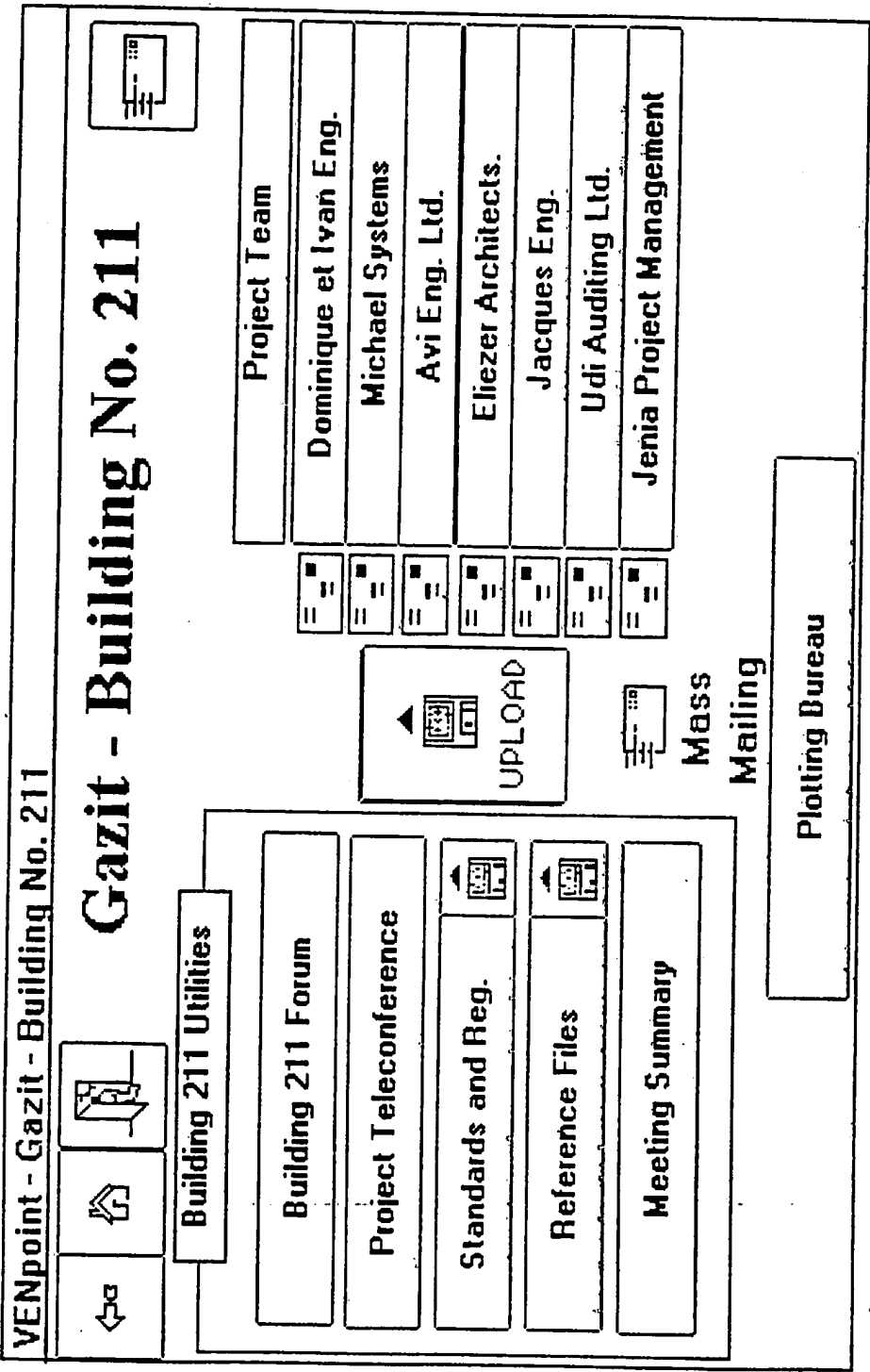


FIG. 8

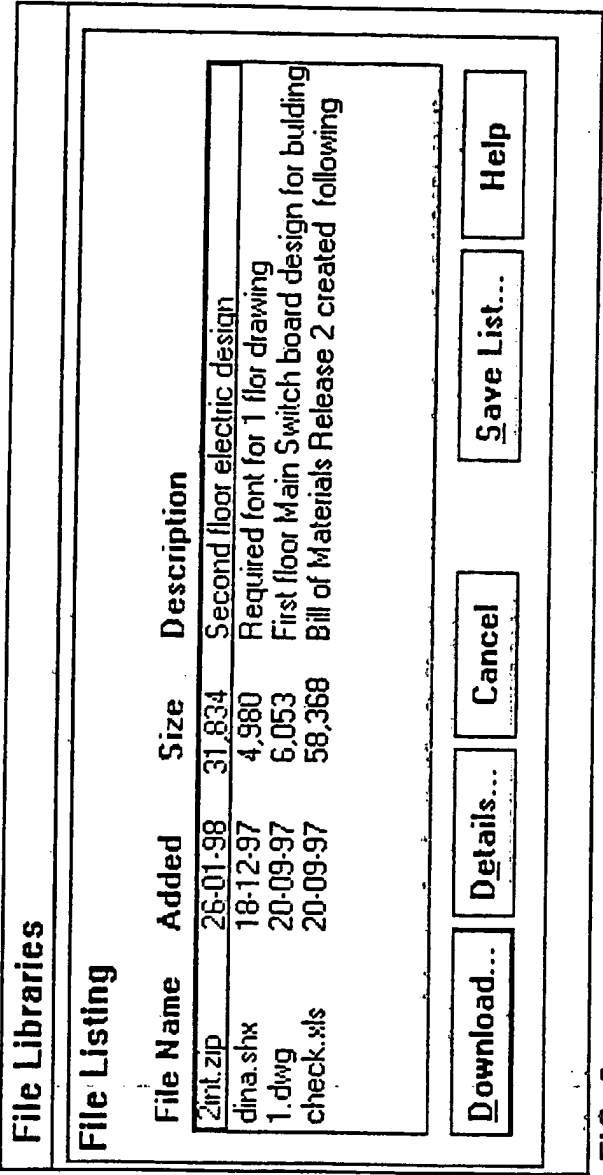


FIG. 9

15/35

Receiving 2INT.ZIP		
Total length	Done so far	<input type="button" value="Cancel"/>
31,834	9,042	
<div><div></div>28%</div>		

FIG. 10

16/35

Disconnected!
<p>Your connection with the server has been interrupted...</p> <p>Do you wish to try to re-connect?</p> <p><input type="button" value="Yes"/> <input type="button" value="No"/></p>

FIG. 11

Users Online

Chff User

01 Udi

02 Jacques

Page...

Cancel

Refresh

FIG. 12

18/35

Page

User to Page:

Udi ▼

Message:

Hi,
You'll have the drawing in half on hour, I hope!

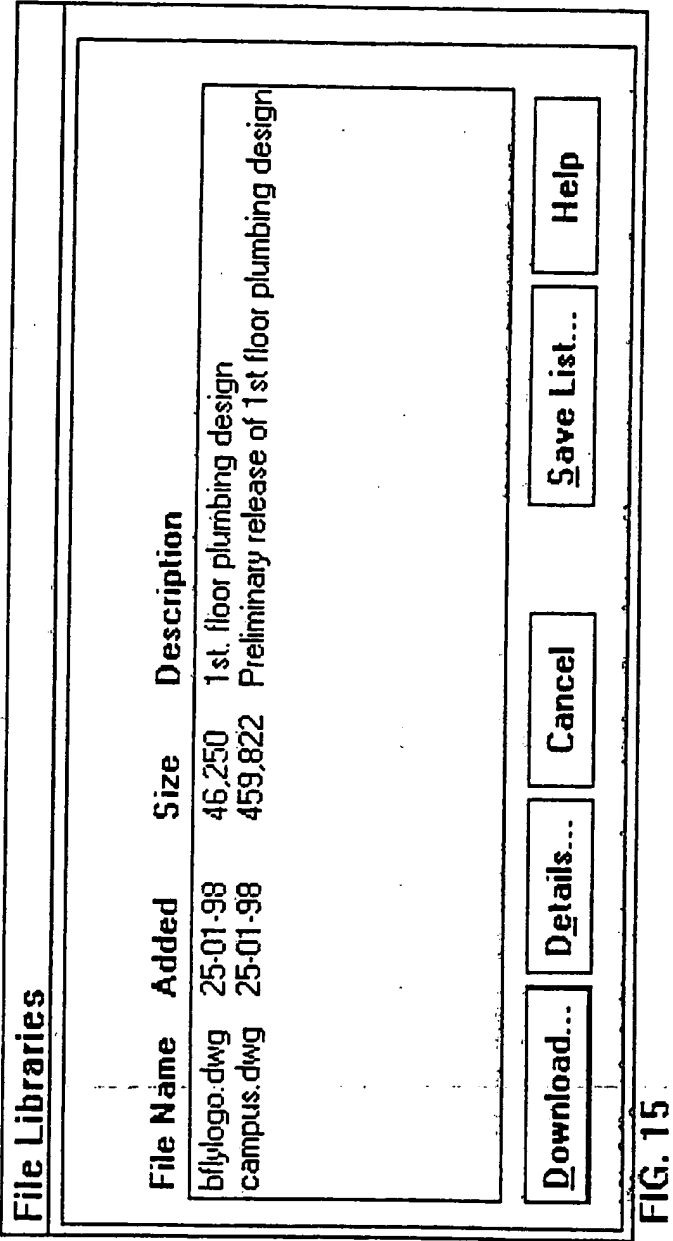
OK Cancel

FIG. 13

19/35

Page Received
<p>Jacques is paging you: Hi, You'll have the drawing in half an hour, I hope</p> <p><u>R</u>eply:</p> <div><p>O.K., so I'll take my lunch break now</p></div> <p><input type="button" value="OK"/> <input type="button" value="Cancel"/></p>

FIG. 14



21/35

Upload a File

File Name:

bflyhse.dwg

bflyhse.dwg

List Files of Type:

All Files (*.*)

Directories:

c:\drawings\gazit

c:\

drawings

gazit

Drives:

c:

OK

Cancel

Help

FIG. 16

22/35

Uploading a File: Enter Description

Uploading: C:\DRAWINGS\GAZIT\BFLYHSE.DWG
To Library: 0003-006

Enter Description (15 lines, 49 chars/line):
2nd floor plumbing design according to Udi's 2nd
floor electric design

OK

Cancel

FIG. 17

23/35

File Libraries			
File Listing			
File Name	Added	Size	Description
bilyhse.dwg	25-01-98	288,774	2nd floor plumbing design according to
bilylogo.dwg	25-01-98	46,250	1st floor plumbing design
campus.dwg	25-01-98	459,822	Preliminary release of 1st floor plumbing design

Download...

Details...

Cancel


Save List...

Help

FIG. 18

24/35

Write Message

To: Udi 

cc: Michael

Topic: Drawing modification & Teleconference meeting

Attachment

Path: **Select...**

Name:

Options

☒ **Return receipt** ☐ **Use quoting** ☐ **Public**

☐ **Priority** ☐ **Plain-text** ☒ **Private**

☒ **Show recipients**

☒ **File when sent in:** Sent E-Mail

FIG. 19

25/35

In Box Message									
Date: Sunday January 25, 1998 2:17:40 AM					Electronic Mail Msg # 94				
From: Udi									
To: Jacques									
Topic: << Return Receipt from Msg #42 >>									
Udi has received your message #42 that you wrote on 25-JAN-98 at 16:24.									
Re: Drawing modification & Teleconference meeting									
This return receipt was automatically generated, as you had requested when you sent the message.									

FIG. 20

File Libraries

File Listing

File Name	Added	Size	Description
bflyhse.dwg	25-01-98	288,774	2nd floor plumbing design according to
bflylogo.dwg	25-01-98	46,250	1st. floor plumbing design

Download...

Details...

Cancel

Save List...

Help

FIG. 21

27/35

Teleconference	
Current Channel: 1	
Conference	
From Jacques: Hi !	
<div>Send</div> <div>Close</div>	
<div>Hi !</div>	

FIG. 22

28/35

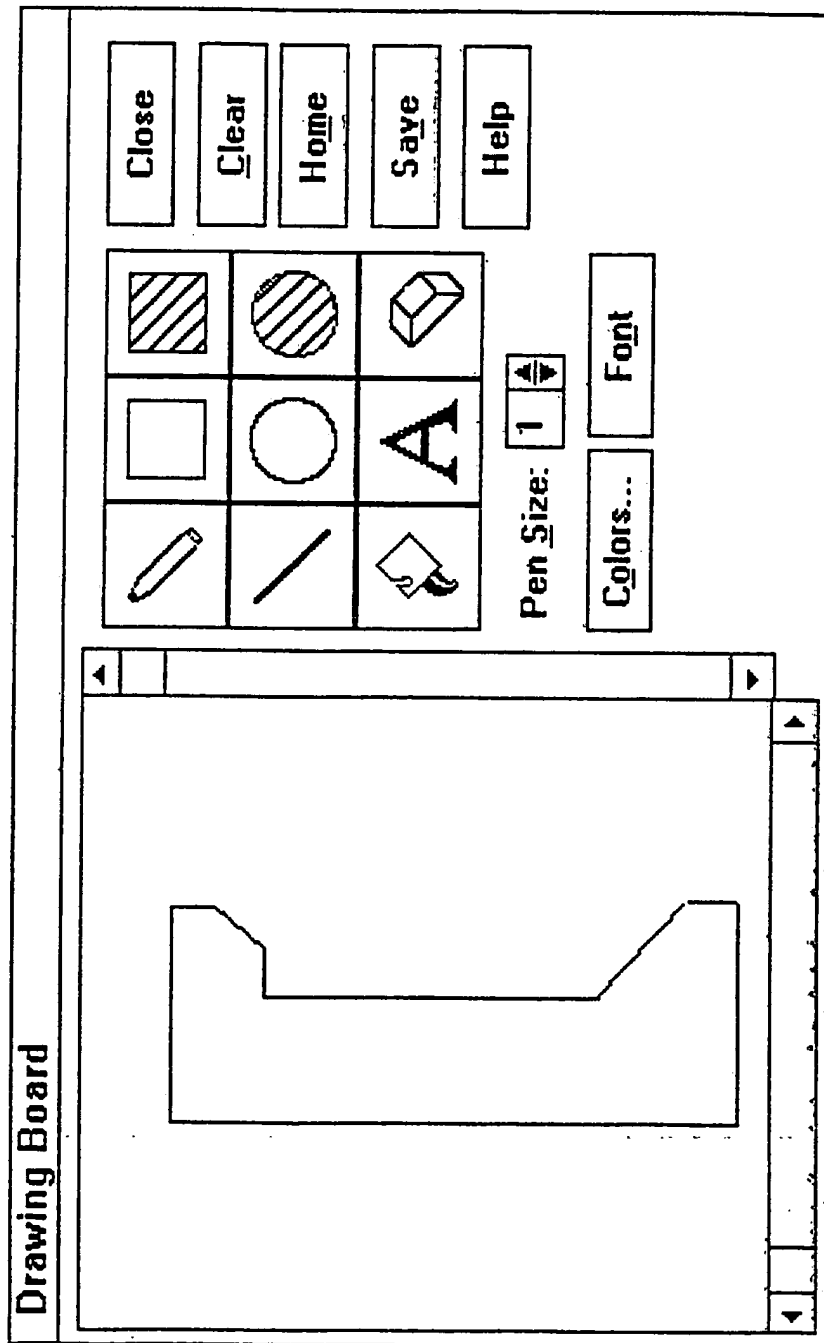


FIG. 23

29/35

Edit User Keyring

Keyring for User-ID: Jacques

Import from class:

BILLED	▲
DEMO	
MEMBER	
MONTHLY	
PAYING	
PILOT	▼

Import

Add new key:

Add Key

Keys to Import:

Add >>

Remove

User Keyring:

0001
0003
0003-006
0004
0006

OK

Cancel

Help

FIG. 24

Edit User Keyring

Keyring for User-ID: Dani

Import from class:

BILLED	▲
DEMO	
MEMBER	
MONTHLY	
PAYING	
PILOT	▼

Import

Add new key:

Keys to Import:

User Keyring:

0001	
0003	

FIG.25

31/35

Edit User Keyring

Keyring for User-ID: Udi Polonsky

Import from class:

BILLED	▲
DEMO	
MEMBER	
MONTHLY	
PAYING	
PILOT	▼

Import

Add new key:

Add Key

Keys to Import:

Add >>

Remove

User Keyring:

0001
0003
0003-007

OK Cancel Help

FIG. 26

<h2 style="text-align: center;">Edit User Keyring</h2>													
<p>Keyring for User-ID: Sharon Azulai</p>													
<p>Import from class:</p> <table border="1"> <tr> <td>BILLED</td> <td>▲</td> </tr> <tr> <td>DEMO</td> <td></td> </tr> <tr> <td>MEMBER</td> <td></td> </tr> <tr> <td>MONTHLY</td> <td></td> </tr> <tr> <td>PAYING</td> <td></td> </tr> <tr> <td>PILOT</td> <td>▼</td> </tr> </table>	BILLED	▲	DEMO		MEMBER		MONTHLY		PAYING		PILOT	▼	<p>Import</p>
BILLED	▲												
DEMO													
MEMBER													
MONTHLY													
PAYING													
PILOT	▼												
<p>Add new key:</p> <div style="border: 1px solid black; height: 30px; width: 100%;"></div> <p>Add Key</p>													
<p>Keys to Import:</p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>	<p>User Keyring:</p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>												
<p>Add >></p>	<p>Remove</p>												
<p>OK Cancel Help</p>													

FIG. 27

33/35

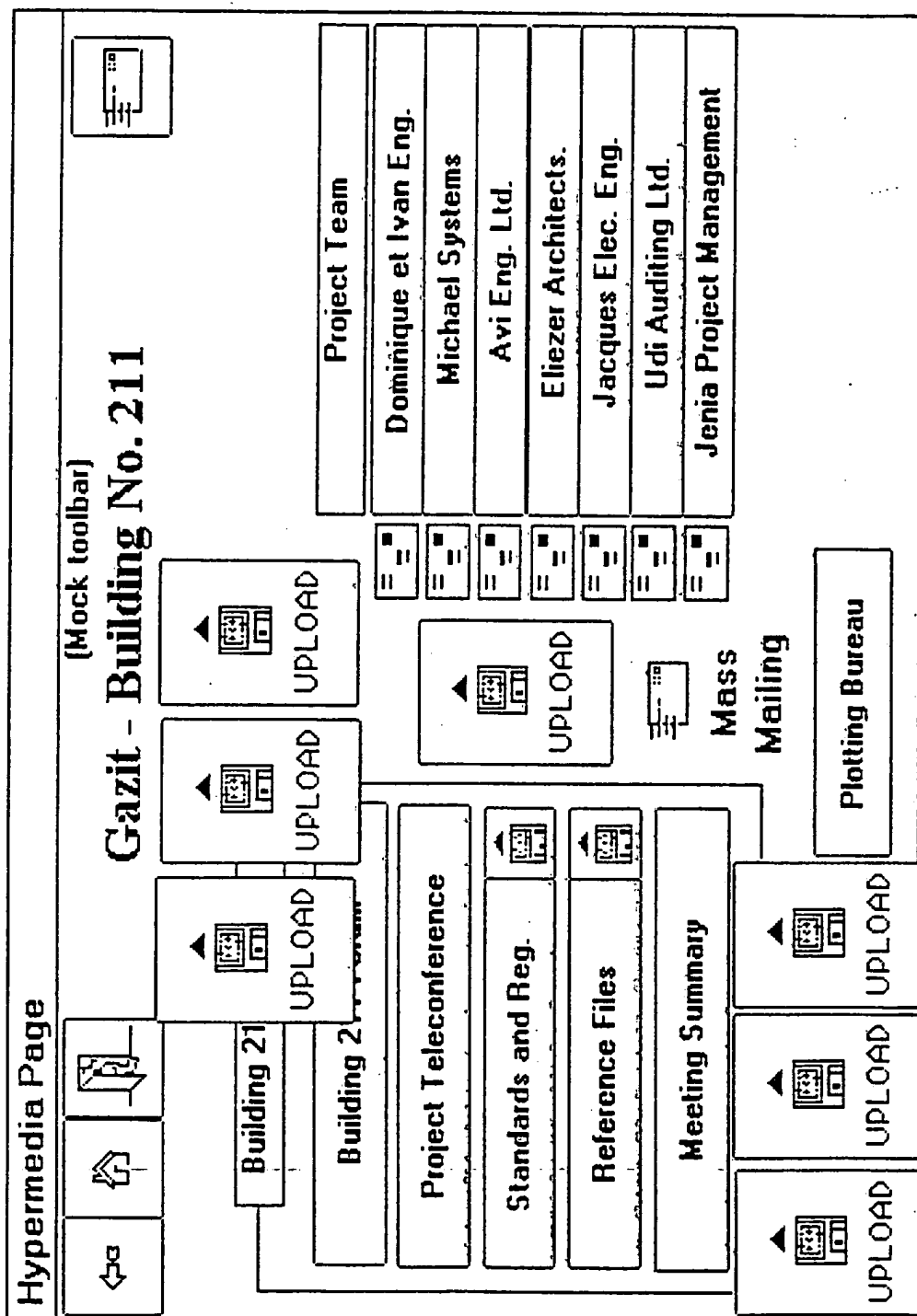


FIG. 28

34/35

Button Properties

Standard Properties

Top: 37 Height: 80
Left: 314 Width: 60

Key Required: 0003-006

Status Panel Text: Upload a File

Caption:

Image: eUPLOAD.BMP

BevelWidth: 2 (0-10)

Font...

Action: Execute C/S App

Properties...

Action Properties

App ID: GALFIL Command string: UPLOAD 0003-006

OK Cancel

Plotting Bureau

UPLOADED

UPLOADED

UPLOADED

UPLOADED

FIG. 29

35/35

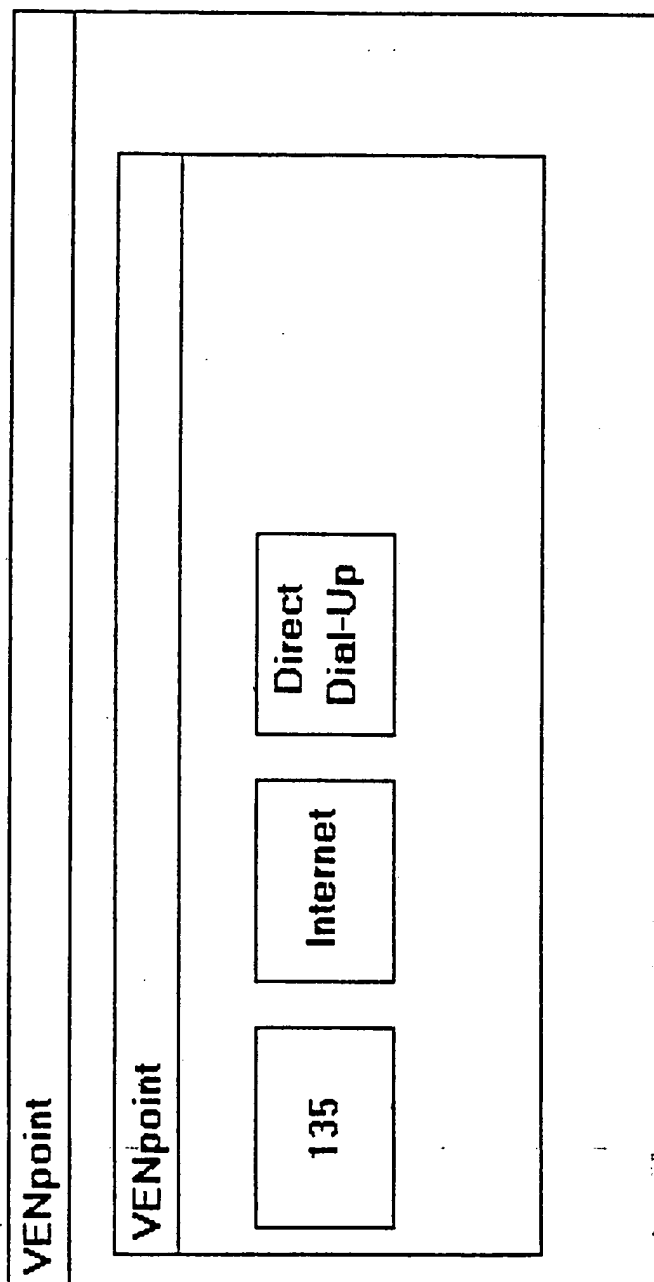


FIG. 30

INTERNATIONAL SEARCH REPORT

International Application No

PCT/IL 98/00249

A. CLASSIFICATION OF SUBJECT MATTER
IPC 6 G06F17/60

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

IPC 6 G06F

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y	US 5 634 129 A (DICKINSON ROBERT D) 27 May 1997 see abstract see column 9, line 1 - column 13, line 43; figures 4-6	1-45
Y	US 5 423 034 A (COHEN-LEVY LEON ET AL) 6 June 1995 see abstract see column 18, line 33 - column 19, line 56; figure 5	1-45
X	US 5 579 472 A (KRISHNAN KALYAN V ET AL) 26 November 1996 see abstract; claim 1; figures 3-6	1-4

☐ Further documents are listed in the continuation of box C.

☒ Patent family members are listed in annex.

*** Special categories of cited documents :**

"A" document defining the general state of the art which is not considered to be of particular relevance

"E" earlier document but published on or after the international filing date

"L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)

"O" document referring to an oral disclosure, use, exhibition or other means

"P" document published prior to the international filing date but later than the priority date claimed

"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention

"X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone

"Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art.

"&" document member of the same patent family

Date of the actual completion of the international search

28 September 1998

Date of mailing of the international search report

06/10/1998

Name and mailing address of the ISA

European Patent Office, P.B. 5818 Patentlaan 2
NL - 2280 HV Rijswijk
Tel. (+31-70) 340-2040, Tx. 31 651 epo nl,
Fax: (+31-70) 340-3016

Authorized officer

Suendermann, R

INTERNATIONAL SEARCH REPORT

Information on patent family members

International Application No

PCT/IL 98/00249

Patent document cited in search report		Publication date	Patent family member(s)	Publication date
US 5634129	A	27-05-1997	AU 6022094 A	03-01-1995
			CA 2141931 A	22-12-1994
			CN 1110066 A	11-10-1995
			DE 69406277 D	20-11-1997
			EP 0689698 A	03-01-1996
			JP 8511117 T	19-11-1996
			WO 9429803 A	22-12-1994
US 5423034	A	06-06-1995	US 5355497 A	11-10-1994
			AU 5604794 A	08-06-1994
			WO 9411830 A	26-05-1994
			WO 9325961 A	23-12-1993
US 5579472	A	26-11-1996	WO 9615490 A	23-05-1996